

Veterans Services – Commissioner Bi-Monthly Meeting

REGULAR MEETING OF November 10th, 2025

Commissioners		
Christine Santiago Foos	President	Present
Dave Hyatt	Vice President	Present
Ric Ray	Secretary	Present
Jeff Hill	Member	Present
John McAllister	Member	Present
Veteran Services		
Brian Galligher	Director	Present
Wm. Piwtorak	Deputy Director	Excused
Foxx Schneider	Social Services	Present
Speaking Guest(s)		
Dr Moore		Present
Members of MASH pantry		Present

MEETING CALLED TO ORDER BY: President Christine Santiago Foos in 1730.

Pledge of Allegiance

Moment of Silence

Approval of minutes concluding at 1733 hrs.

Motion – 25-1110-01 to approve the minutes from 10-27-2025 as corrected

1st Hill

2nd McAllister

5-0 Vote

PASSED

Guest:

Dr Moore on his Veterans First Initiative:

Dr Moore provided information on his free therapy services for his business Veterans first initiative. Where veterans can meet with him nationwide via phone and video conference to help struggling veterans mentally and raise mental health awareness. This 100% free business has helped 70 veterans within the county and has projected to grow in the future. With his nonprofit being established in 2017 Dr Moore was wanting to provide any information so that the commission board is aware of his services.

Members from MASH pantry:

A group of volunteers and board members from the MASH pantry came to speak to the board to express what MASH does for the community as they assist with holiday events and food drives, Chaplain services and much more. MASH is requesting funding for the rest of 2025 leading into the whole year of 2026 for various needs of support. They serve approximately 150 Veterans

and surviving spouses and their families per month. Further discussion to come on the topic due the next veteran service commission meeting.

Motion-25-1110-02 to move into executive session at 1850 hrs.

1st Ray 2nd Hill 5-0 Vote PASSED

Motion- 25-1110-03 to return to public session at 1939 hrs.

1st Ray 2nd McAllister 5-0 Vote Passed

Motion-25-1110-04 to waive amount of use for yearly assistance provided for Veteran Redacted.

1st Hyatt 2ND McAllister 5-0 Vote Pass

Motion-25-1110-04-02 Motion to approve assistance in the amount of up to \$1,850.75 for Veteran Redacted with more research in bill statements as well as Medicaid and social security.

1st Hill 2nd McAllister 5-0 Vote Pass

OLD BUSINESS

Federal Shutdown:

Discussion on what services we will be able to provide to the families of service members struggling financially during the federal shutdown as it has lasted over a month. But with the solutions the government has reached recently the shutdown has a strong possibility of ending. The board will wait and see what the government decides during this time and will have further discussion at the next commission board meeting.

Parade after action:

As the Veterans Day parade has ended for this year, the board provided feedback and discussed areas for improvement, which generated several ideas. Some of these ideas include:

The possibility of having judges score the marching bands and present awards to the top three. Adjusting the parade time to include lights on the vehicles and floats, with the understanding that weather may play a critical role at that time of day. Implementing a float contest with different categories to further attract veterans and their families to participate. Further discussion to follow.

NEW BUSINESS

Auto repair software:

The board was informed about a software called “Auto Labor Experts” that would be set up to assist with financial assistance services to eliminate the need in most cases for a second estimate from the veteran for automotive repairs.

Motion 25-1110-05 to allow the office to research and sign a contract for subscription to utilize the automotive repair software for financial assistance purposes.

1st Ray

2nd McAllister

5-0

Pass

Software Update:

Two individuals from a software company visited the office on November 10, 2025, from 10:30 a.m. to 12:00 p.m. They gave a presentation to members of the board and office management on new software that could be implemented in the future. In the oncoming meetings, a follow-up on the proposal will be brought before the board to review and sign before the deadline of the new year. The goal is to have everything finalized within the next couple of meetings so the new software can start being slowly integrated by the first of the near year 2026. Further discussion to follow.

DIRECTOR’S REPORT

Wave Report

The bi – monthly report was sent via email to the board to review.

Motion 25-1110-06 to move into executive session at 2011 hrs.

1st Hill

2nd McAllister

5-0 Vote

PASS

Motion 25-1110-07 to return to public session at 2037 hrs.

1st Hill

2nd McAllister

5-0 Vote

PASS

Motion 25-1110-08 to move forward with actions regarding personnel for the office.

1st Hill

2nd Hyatt

4-1 Vote

PASS

Wave Report

The bi – monthly report was sent via email to the board to review.

GOOD FOR THE ORDER:

NEXT MEETING: November 24th, 2025, is the next scheduled meeting – 1730 hrs. – At 91 N. Sandusky Street (Veterans Services).

Motion 25-1110-06 to adjourn the meeting at 20:48 hrs.

1st McAllister

2nd Ray

5-0 vote

PASSED

Veterans Services – Commissioner Bi-Monthly Meeting

REGULAR MEETING OF November 24th, 2025

Commissioners		
Christine Santiago Foos	President	Present
Dave Hyatt	Vice President	Present
Ric Ray	Secretary	Present
Jeff Hill	Member	Present
John McAllister	Member	Present
Veteran Services		
Brian Galligher	Director	Present
Wm. Piwtorak	Deputy Director	Present
Foxx Schneider	Social Services	Present
Speaking Guest(s)		
Amber Hudson	Mash Pantry	Present

MEETING CALLED TO ORDER BY: President Christine Santiago Foos in 1730.

Pledge of Allegiance

Moment of Silence

Approval of minutes concluding at 1733 hrs.

Motion – 25-1124-01 to approve the minutes from 11-10-2025 as written

1st Ray 2nd McAllister 5-0 Vote PASS

Guests: Amber Hudson – MASH pantry

Amber from the MASH pantry addressed the board regarding the previous discussion about funding to purchase a new forklift to assist with daily operations. Commissioner Hyatt has been contacting companies to ensure logistics and pricing are in order, and more research and discussion will follow on the forklift. Additionally, Amber mentioned that MASH's pallet hand jack is inoperable and requested funding to purchase a new one. Mash Has also requested funding for the remainder of the year for costs of the 8oz Ensure drinks for elderly veterans and their spouses in which they assist with food as it is their only source of food, they can accept due to their conditions.

Motion-25-1124-02 to allow purchase of a pallet hand jack for MASH pantry

1st Ray 2nd McAllister 5-0 Vote PASS

Motion-25-1124-03 to cover all purchases of ensure for the remainder of 2025 to assist MASH pantry

1st Ray 2nd Hill 5-0 Vote PASS

Further discussion on how the Veteran Service Office can work alongside MASH to bring more success within the community. A presentation may be presented in the near future in regard to MASH, their objective, and how our office can support it in the future.

Motion-25-1124-04 to move into executive session at 1850 hrs.

1st Ray 2nd Hill 5-0 Vote PASS

Motion- 25-1124-05 to return to public session at 1912 hrs.

1st Ray 2nd McAllister 5-0 Vote PASS

Motion-25-1124-06-01 to waive for the 5th assistance in an annual cycle for Veteran REDACTED

1st Hyatt 2ND McAllister 5-0 Vote PASS

Motion-25-1124-06-02 Motion allow Veteran REDACTED to receive estimates in repair costs to fix the overall issue of his home in hopes to provide a safe place to live, while addressing issues that arise in lieu of mortgage payments

1st Hyatt 2nd McAllister 5-0 Vote PASS

OLD BUSINESS

Software Update:

A follow-up meeting on the proposal will be brought before the board to review and sign in the next meeting so the new software can be integrated by the first of January 2026. It will start by working with the software firsthand to identify issues and corrections in which need to be made in the first two months of utilizing the software. Further discussion to follow.

Veterans Breakfast after action:

Spoke about the veteran's breakfast in which was held at the Delaware county fairgrounds on November 11th at 0830. It was discussed to have more advertisement to better reach veterans within the entire county in all demographics. Discussion on the event was positive, as preparation for years to come will be in mind.

Zoo Event:

The decision to postpone the zoo event has been made due to availability of staff and difficulties in logistics within the county. Future planning and authorization for possible event in the springtime to follow.

VVA Veterans Day courthouse ceremony:

Discussion on the ceremony in which talking points led to different areas of improvement for next year. Further discussion to follow in the future.

NEW BUSINESS

Wreaths across America:

Discussion on time and place wreaths of America will be conducted and which cemeteries in the area in which will be taken care of. The event is to be held on December 13th.

VVA Trailer:

To assist the VVA in their funeral honors and other events they are requesting a trailer in which they would have the ability to transport different items associated with the events and ceremonies they do. A packet was provided to the commission to review, further discussion to follow on the meeting for the first of the year.

Ramp Request:

Suzzane Barr is requesting a ramp to be installed to her house to assist veterans/first responders to enter her home for warmth and or the restroom. The commission was provided a packet in which entailed dimensions, pictures of placement of the ramp, and where it would be utilized. An estimate was also provided to the commission to review. Further discussion to follow on the veteran service commission meeting December 8th.

Financial Assistance Policy:

With the pending software upgrade, it is recommended to change the financial policy to drop “Gross” income to “Net” income. This change will allow apples to apples to be compared and allow the programmers to design a simple calculation.

Further – since net changes the amount allowed, it is recommended to change to percentage from 300% of the poverty level to 280% of the poverty level.

Special Event Policy approval:

Due to the needs of the auditor requirements, a new policy was developed to help differentiate from vouchers for events from gift cards for financial assistance. Tabled to later meeting.

DIRECTOR's REPORT

Wave Report

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Motion 25-1110-06 to move into executive session at 2011 hrs.

1st Hill

2nd McAllister

5-0 Vote

PASS

Motion 25-1110-07 to return to public session at 2037 hrs.

1st Hill

2nd McAllister

5-0 Vote

PASS

Motion 25-1110-08 to move forward with actions regarding personnel for the office.

1st Hill

2nd Hyatt

4-1 Vote

PASS

GOOD FOR THE ORDER:

John Crouse mentioned the ceremony and remembrance of pearl harbor in which the DCVA will be providing the honor guard. It will be held at 1300 on December 7th at veteran's bridge in Delaware.

NEXT MEETING: December 8th, 2025, is the next scheduled meeting - 1730 hrs. – At 91 N. Sandusky Street (Veterans Services).

Motion 25-1110-07 to adjourn the meeting at 20:25 hrs.

1st McAllister

2nd Hyatt

5-0 vote

PASS